

Enhancing Human Performance in Rail Operations - Guideline

SCOPE

The Guideline provides a ready-reckoning list of activities/initiatives that may affect human performance in rail operations.

It also gives references (links) to more detailed information about the implementation of such activities.

It is aimed particularly at operational line managers, especially those in small-to-medium-sized rail organisations or those who have not yet begun to explore issues around human performance in rail operations.

RELATED PRODUCTS

None

BENEFITS

- Simple ready-reckoner for activities/issues affecting human performance in rail operations
- One page per activity/issue
- Harmonises with Australian Business Excellence Framework
- Includes human factor, HR and risk-management activities
- Not a detailed “how-to” guide
- References for more information about activities

DOCUMENT HISTORY

- Initiated in 2007 at the behest of the Safety Managers Group
- Completed February 2009
- Published in March 2009

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Harmonising rail through progressive improvement not delayed perfection