

# Safety Critical Communications for Protection Officers

**Online**available at  
all times

This online course builds on TLIF0008 - Apply Safety Critical Communications (SCC) In The Rail Environment and contextualises it to the role of the Protection Officer.

## LEARNING OBJECTIVES

While students completing this course may already be experienced in the role, it teaches/refreshes:

- + The specific SCC skills that POs need to help them fulfil their role and meet requirements for track protection
- + Communicating, providing timely and accurate rail operational information and responding to unplanned situations or events appropriately
- + How to avoid, but also identify and resolve issues in SCC to ensure that communications are effective
- + How to set up a cycle of continuous improvement.

## ABOUT THE COURSE

This training is the result of Rail Transport Operators recognising the essential need for high quality SCC for POs working in the Rail industry.

Over the course of this online training students will cover:

- + The importance of SCC within safeworking
- + The application of the Australian Network Rules and Procedures
- + The PO's duties
- + The importance of planning

- + What constitutes a SCC
- + What can lead to ineffective SCC
- + Strategies for ensuring high quality SCC.

## WHO SHOULD ATTEND?

This course builds on TLIF0008, and therefore this course is suitable for:

1. A PO who is new to industry and has just completed TLIF0008
2. An experienced PO entering a new job or seeking refresher training
3. A experienced PO needing rectification training due to an incident.

## HOW THE COURSE WILL BE DELIVERED

This course is completely online and self-paced. There are 7 activities to complete during the course to aid your learning and a quiz to undertake at the end.

## WHAT YOU RECEIVE UPON COURSE COMPLETION

Upon successful completion of the course, participants will receive a Certificate of Completion.

## COURSE DURATION

This course should take between 1 to 2 hours to complete.

## INVESTMENT

### Standard rate

**\$290.00** (plus GST)

### Member rate

**\$217.50** (plus GST)

## ENROLMENT

### Individual enrolments

For credit card users or those with a PayPal account, enrolment can be completed quickly and at any time. All participants must first have either a RISSB Funding Member user account or, if the organisation is not a RISSB member, a RISSB Affiliate account. To get an account go to <https://www.rissb.com.au/membership/member-sign-up/>. Once a participant has an account they can enrol by clicking on Training on the RISSB website, then clicking on Learning Express.

For payment by other methods (EFT, invoice with purchase order) or for bookings on behalf of someone else, please contact RISSB ([training@rissb.com.au](mailto:training@rissb.com.au)).

### Group enrolments

Where organisations are wanting to pay for multiple employees in one transaction or discuss further discounts that may apply for enrolments of 10 people or more in one course, please contact RISSB ([training@rissb.com.au](mailto:training@rissb.com.au)) for enrolment and payment options.

More information about enrolment and payment is available at [www.rissb.com.au/training-courses](http://www.rissb.com.au/training-courses) on the 'How To Enrol' page.

**TO ENROL OR FOR MORE INFORMATION**[rissb.com.au/training-courses](http://rissb.com.au/training-courses) | [training@rissb.com.au](mailto:training@rissb.com.au)**rissb.com.au**