

Apply Safety Critical Communications in the Rail Environment

Face to Face Learning

The safe operation of Australia's railways relies on constant clear communication. Even where trains might be driverless, there will still be controllers, trackworkers and other staff that must be able to send and receive important messages to prevent incidents or accidents. The Safety Critical Communications course is designed to develop and further increase participant's communication and negotiation skills across the rail industry and improve safety critical communications behaviours.

This 1-day course will give you the skills and knowledge to be able to accurately communicate, provide timely and accurate rail operational information, and respond to unplanned situations or events appropriately.

ABOUT THE COURSE

During the course you will learn how to:

- + Provide timely and accurate operational information and coordination
- + Communicate accurate operational information
- + Contingency management skills to respond to unplanned situations
- + Issue and record rail operational information.

WHO SHOULD ATTEND

This course is ideal for rail safety workers who are required to identify and respond to operational information as part of their job. They may be new to industry, seeking refresher training or requiring rectification training due to an incident.

HOW THE COURSE WILL BE DELIVERED

This RISSB endorsed course is delivered by our preferred supplier - CERT Training RTO ID 51333 as a face to face course or blended learning.

WHAT YOU WILL RECEIVE UPON COURSE COMPLETION

Upon successful completion of all assessments, participants will receive a nationally recognised Statement of Attainment – TLIF0008 – Apply safety critical communications in the rail environment.

INVESTMENT

Standard rate

Face to face non-member rate **\$500**
(GST not applicable)

Face to face member rate **\$375**
(GST not applicable)

Members get 25% off the standard rate.

Organisations who wish to enrol 10 or more people to do the course should contact RISSB (training@rissb.com.au) to discuss further discounts that may be applied to the course fee.

Please contact RISSB (training@rissb.com.au) to find out where and when this course will be offered and the payment options that are available.